



# THE ROYAL CRESCENT

HOTEL • SPA • DINING

BATH

## Sustainability Statement

At The Royal Crescent Hotel & Spa, we recognise our responsibility to operate thoughtfully and responsibly, balancing exceptional hospitality with care for our environment, our community and our historic surroundings. As custodians of one of Bath's most iconic landmarks, we are committed to preserving its legacy while continually seeking ways to reduce our environmental impact and contribute positively to the world around us.

As part of this commitment, we are proud to hold Gold EcoSmart accreditation, an independently assessed sustainability certification for the hospitality sector. The accreditation recognises organisations that demonstrate measurable environmental and social responsibility across key operational areas, including energy and water conservation, waste management, food and beverage practices, facilities management and community engagement. Aligned with the United Nations Sustainable Development Goals, EcoSmart provides a recognised framework through which we measure progress, identify opportunities for improvement and ensure sustainability remains embedded throughout our operations. We are currently working towards achieving EcoSmart Platinum status.

### Our Commitment to the Environment

Preserving our natural surroundings is a responsibility we take seriously. We have implemented a range of initiatives to minimise our impact and support biodiversity, both within our gardens and beyond. Our focus includes:

- **Resource Management** – Monitoring energy and water usage monthly and implementing reduction strategies.
- **Circular Economy Principles** – Exploring ways to reduce waste, recycle effectively, and limit single-use plastics.
- **Biodiversity & Conservation** – Supporting local initiatives that protect nature and enhance green spaces.
- **Carbon Reduction** – Measuring and reducing CO2 emissions annually using the Hotel Carbon Management Initiative (HCMI) tool.
- **Sustainable Cleaning** – Minimising the use of harmful chemicals and favouring eco-friendly alternatives.

- **Local Sourcing** – Partnering with local suppliers to reduce our carbon footprint and champion regional produce.
- **Guest & Team Engagement** – Encouraging awareness and participation in sustainable practices.
- **Sustainable Travel** – Providing information on green transport options and expanding EV charging points for our guests.

## Our Commitment to People & Community

Hospitality is about people, and our commitment to sustainability extends beyond the environment to include social, cultural, and economic responsibility. We actively support charities focused on homelessness, hospitality training, and volunteer accommodation in Bath. Our team is encouraged to participate in community initiatives, and all colleagues receive sustainability training to deepen their understanding and involvement.

We are proud to uphold ethical employment standards, ensuring fairness, diversity, and inclusion in every aspect of our workplace. Every team member benefits from:

- **A Safe & Supportive Workplace** – With comprehensive health and safety policies, fire training, and anti-terrorism training.
- **Wellbeing Support** – Including an Employee Assistance Programme for mental health and confidential incident reporting.
- **Employee Benefits** – Offering career progression, bonuses, staff events, free lunches, and a living wage as standard.

## A Legacy of Responsible Luxury

The Royal Crescent has stood for centuries as an icon of Bath's heritage. Since becoming a hotel in 1983, we have carefully restored and refined our offering while honouring our historic setting. Sustainability forms an important part of that ongoing stewardship. Through considered choices, responsible partnerships and a commitment to continual improvement, we aim to preserve the character, heritage and beauty of this remarkable property while reducing our environmental impact and supporting the wider community. Our journey is ongoing, and we are continuously seeking new ways to enhance our sustainability efforts. Through thoughtful choices and genuine commitment, we are shaping a more responsible future—one that is as elegant as it is enduring.