



# THE ROYAL CRESCENT

HOTEL • SPA • DINING

BATH

## Sustainability Statement

At The Royal Crescent Hotel & Spa, we recognise our responsibility to tread lightly on the environment while making a meaningful contribution to our local community. As custodians of a historic landmark, we are committed to ensuring a sustainable future, integrating thoughtful practices across every aspect of our operations.

Since 2022, we have been working alongside Mission Net Zero to achieve Green Key accreditation, a reflection of our dedication to sustainability. We know that real change comes through ongoing effort, and we continue to refine our approach, ensuring that responsible practices are embedded at every level of the hotel.

## Our Commitment to the Environment

Preserving our natural surroundings is a responsibility we take seriously. We have implemented a range of initiatives to minimise our impact and support biodiversity, both within our gardens and beyond. Our focus includes:

- **Resource Management** – Monitoring energy and water usage monthly and implementing reduction strategies.
- **Circular Economy Principles** – Exploring ways to reduce waste, recycle effectively, and limit single-use plastics.
- **Biodiversity & Conservation** – Supporting local initiatives that protect nature and enhance green spaces.
- **Carbon Reduction** – Measuring and reducing CO2 emissions annually using the Hotel Carbon Management Initiative (HCMI) tool.
- **Sustainable Cleaning** – Minimising the use of harmful chemicals and favouring eco-friendly alternatives.

- **Local Sourcing** – Partnering with local suppliers to reduce our carbon footprint and champion regional produce.
- **Guest & Team Engagement** – Encouraging awareness and participation in sustainable practices.
- **Sustainable Travel** – Providing information on green transport options and expanding EV charging points for our guests.

## Our Commitment to People & Community

Hospitality is about people, and our commitment to sustainability extends beyond the environment to include social, cultural, and economic responsibility. We actively support charities focused on homelessness, hospitality training, and volunteer accommodation in Bath. Our team is encouraged to participate in community initiatives, and all colleagues receive sustainability training to deepen their understanding and involvement.

We are proud to uphold ethical employment standards, ensuring fairness, diversity, and inclusion in every aspect of our workplace. Every team member benefits from:

- **A Safe & Supportive Workplace** – With comprehensive health and safety policies, fire training, and anti-terrorism training.
- **Wellbeing Support** – Including an Employee Assistance Programme for mental health and confidential incident reporting.
- **Employee Benefits** – Offering career progression, bonuses, staff events, free lunches, and a living wage as standard.

## A Legacy of Responsible Luxury

The Royal Crescent has stood for centuries as an icon of Bath's heritage. Since becoming a hotel in 1983, we have carefully restored and refined our offering while honouring our historic setting. Sustainability is woven into this legacy, ensuring that future generations can continue to experience the magic of this remarkable place.

Our journey is ongoing, and we are continuously seeking new ways to enhance our sustainability efforts. Through thoughtful choices and genuine commitment, we are shaping a more responsible future—one that is as elegant as it is enduring.