



Club Benefits & Information **01st June 2020 – 31st May 2021**

As part of being a member of The Spa and Bath House, you are entitled to an array of benefits. Please see below for further details.

A Complimentary Afternoon tea for Two (not transferable) on joining or renewal, valid Monday to Friday. (BASED ON 12 MONTHS' MEMBERSHIP) Please book via reservations, Spa or the Club Manager. Please note this benefit must be used within the membership year, it cannot be transferred or extended and must be presented at the time of arrival, failure to do so will end up with a charge taken for the goods.

Afternoon Tea

A 15% reduction on afternoon tea is offered to Members and their guests dining with them, up to a maximum of 8 guests – see private dining under Dower House Restaurant. It is requested that a booking is made in advance. Afternoon Tea is served from 1.30pm to 6pm daily with the last sitting at 4.30pm.

Artefacts

There are a selection of gifts in reception offered to Members at a 15% reduction: for example, The Royal Crescent Teddy Bear, Taste of Bath gift boxes, etc.

Bar

A 15% reduction is offered to Members and guests at their table, on all drinks at The Royal Crescent. This discount will not apply in conjunction with offers on hotel events already offered as discounted.

Spa

Members may enjoy use of The Spa wet area, which comprises a 12-metre relaxation pool, steam room, sauna and vitality pool.

Spa – Guests

Members may bring a guest to the Spa, subject to availability. Six complimentary guest passes per year will be issued to each single member. Further guest passes can be arranged at £20 each for members only, sold via the club manager. Members are requested not to bring more than one guest at a time to the Spa without prior arrangement. Members must always accompany their guests.

Spa - Fitness

The air-conditioned fitness room provides both cardio-vascular and resistance equipment. Use of the fitness room is complimentary to Members, who will benefit from an induction. Members are also welcome to employ the services of selected Personal Trainers recommended by the Hotel. Members' guests are not permitted to use the fitness room.

Spa - Treatments

Our fully qualified therapists are available to give a wide range of holistic and beauty treatments, Monday to Friday, subject to availability. It is important a booking is made prior to arrival to avoid disappointment. All treatments are offered to Members with a 20% reduction on the menu price. Members' guests are welcome to take treatments, by appointment; however, they are not offered any discount on treatments, regardless of who is settling the account. Please note treatments booked and later cancelled at less than 24 hours' notice will be charged in full. All treatments must be paid for at the time.

Spa Products

Members may receive 10% of any products in the Spa



THE SPA & BATH HOUSE
With Spa Garden

Bedrooms

There are 45 bedrooms including 11 suites at The Royal Crescent Hotel available to Club Members and their guests at the Club tariff - 20% reduction off the best available rate including breakfast and vat; with the exception of Christmas, New Year, Easter and Bank Holidays, subject to availability - Sunday to Thursday. This reduction excludes special offers and advance booking rates. Members may offer a total of eight nights per year to friends, family and colleagues at this rate.

Complimentary 6 Course Tasting Dinner Menu for Two (Monday to Friday and subject to availability. (6 months qualifying period of continuous membership if membership is paid monthly and the benefit is per membership not per person) Please book through the Memberships Manager. (BASED ON 12 MONTHS' MEMBERSHIP) The membership manager will check availability and organise a voucher for the specific date. Please note this benefit must be used within the membership year.

Breakfast

Members and their guests are welcome for breakfast, with a 15% reduction (excluding Saturday & Sundays) and are requested to make a reservation in advance. Guests are allowed the 15% discount only if a Club Member is paying. Bookings are subject to availability.

Cancellation Policy - Events

When cancelling event bookings, Members and their guests should do so in writing or by speaking directly to the Memberships Manager. Cancellations within 48 hours of all events will be charged.

Cancellation Policy – Treatments

Cancellations of treatments with less than 24 hours' notice will incur the full cost of treatment reserved. Bedroom reservations cancelled with less than 3 days' notice will be charged, unless re-sold.

Children

Members' children are welcome at the hotel, but must be accompanied by a Member at all times. Children under the age of 12 are not permitted to enter the Spa and children under the age of 16 are not permitted to use the fitness suite. Guest passes are required at all times.

Events

Two Complimentary events will be scheduled for the membership year. A summer barbecue, and a Christmas Cocktail Party. Numbers for events are often limited, so Members are requested to book well in advance.

Exclusive Use

During an Exclusive Use event, the entire Hotel may be closed to Members and non-residents. Members will be informed with at least 28 days' notice. The Memberships Manager will be pleased to discuss the Members' requirements if interested in taking Exclusive Use of The Royal Crescent for a private event. Discounted rates are based on availability at the time of booking.

Guests

Members' guests are welcome at The Royal Crescent when accompanied by Members or when resident at the Hotel. A guest pass is required to allow them access into the Spa. Members' financial benefits only apply to their guests when a) the Member places the booking b) is present and c) settles the account. If the Members' resident guests settle their own account on departure then only the accommodation benefit applies. Members' guests are welcome to take treatments, by appointment; however, they are not offered any discount on treatments, regardless of who is settling the account.



THE SPA & BATH HOUSE
With Spa Garden

Introduction of New Membership – Member Referral

Refer a single membership – enjoy a 60-minute treatment

Refer a joint membership – enjoy a 90-minute treatment.

The member who recommended membership must be named on the application form of the new member and memberships must be for twelve months to qualify for this credit.

Mobile Telephones

The use of mobile telephones in the Spa, the Dower House and at Club Events is forbidden and should be switched off. Phones may be left with reception for safe keeping.

The Dower House Restaurant

The Dower House offers a relaxed atmosphere in which to enjoy a new approach to contemporary cooking. The restaurant is open all week for breakfast (Monday to Friday) lunch (at selected times of the year), afternoon tea and dinner. Members receive a 15% reduction in The Dower House Restaurant. It is requested that a booking is made in advance to guarantee a table in The Dower House Restaurant. Discount is not available in conjunction with certain hotel event offers already heavily discounted and is valid to a maximum of 8 persons if a member is joined by guests.

Private Meetings

There is a selection of elegant meeting rooms for you to choose from, for up to 18 delegates' boardroom style, within the Hotel. Members receive a discount off room hire. For a series of meetings a special rate may be negotiated. Members receive 15% off delegate rate. Discount does not apply to other delegates. Members receive a 10% discount off Room Hire only. Discount is applicable Monday to Friday and subject to availability.

Private Parties and Weddings

There are several delightful private dining rooms for you to consider which will accommodate up to 40 guests. Depending on the requirements for the overall event a preferential rate may be available Sunday to Thursday.

Car Parking

Members only may use our valet parking service (if available – strictly not guaranteed) at a cost of £5.

Members receive 2 glasses of Champagne when joining or renewing membership

Valid for 12 months from the issue date.

Personal Trainer Support

Ed Hammond, our in-house personal trainer, will guide you through your fitness regime and provide you extra support when required. He also offers personal training session at an extra cost. Please discuss this with him either in person or via email eandc.hammond@btinternet.com

Please do not hesitate to make contact with me should you require any support, have any questions and or provide any feedback, as your opinion matters and I am firm believer in working together to provide a suitable solution. Michael.ogden@roaylcrescent.co.uk